

Member Regulators

College of Physical Therapists of British Columbia

#302 – 1765 West 8th Avenue
Vancouver, BC V6J 5C6
Tel: (604) 730-9193 Fax: (604) 730-9273

College of Physical Therapists of Alberta

Suite 1350, Weber Centre
5555 Calgary Trail South
Edmonton, AB T6H 5P9
Tel: (780) 438-0338 Fax: (780) 436-1908

Saskatchewan College of Physical Therapists

Room G-20 St. Paul's Hospital
230 Avenue Road South
Saskatoon, SK S7M 2Z1
Tel: (306) 931-6661 Fax: (306) 931-7333

The College of Physiotherapists of Manitoba

#209-675 Pembina Hwy
Winnipeg, MB R3M 2L6
Tel: (204) 287-8502 Fax: (204) 474-2506

College of Physiotherapists of Ontario

230 Richmond Street West, 10th Floor
Toronto, ON M5V 1V6
Tel: (416) 591-3828 Fax: (416) 591-3834

Ordre professionnel de la physiothérapie du Québec

7101 Jean Talon Est, Bureau 1120
Anjou, QC H1M 3N7
Tel: (514) 351-2770 Fax: (514) 351-2658

College of Physiotherapists New Brunswick Ordre professionnel des physiothérapeutes du Nouveau Brunswick

28-32 King Street, Suite 4E

Saint John, NB E2L 1G3
Tel: (506) 642-9760 Fax: (506)642-9770

Nova Scotia College of Physiotherapists

6960 Mumford Road, Suite 25
Halifax, NS B3L 4P1
Tel: (902) 454-0158 Fax: (902) 484-6381

Prince Edward Island College of Physiotherapists

Riverside Drive, P.O. Box 3286
Charlottetown, PE C1A 8W5
Tel: (902) 894-2063 Fax: (902) 894-2490

Newfoundland & Labrador College of Physiotherapists

P.O. Box 21351
St. John's, NF A1A 5G6
Tel: (709) 753-6527 Fax: (709) 753-8950

Partners in Community-Based Rehabilitation

137 Arden Avenue
Yellowknife, NT X1A 3G7
Tel: (867) 669-4117 Fax: (867) 669-4137

Yukon Council of the Canadian Physiotherapy Association

P.O. Box 4061
Whitehorse, YT Y1A 3S9
Tel: (867) 667-5142 Fax: (867) 667-6629

Canadian Physiotherapy Association

2345 Yonge Street, Suite 410
Toronto, ON M4P 2E5
Tel: (416) 932-1888 Fax: (416) 932-9708

What resources are available from The Alliance?

- *Candidate's Handbook.** Policies and procedures for applying to the Physiotherapy Competency Examination (PCE), as well as sample questions. No charge.
- Orientation Resource for the Physiotherapy Competency Examination.** Sample questions for the PCE, the examination outline and hints on preparing for the examination. A complimentary copy is sent to PCE registrants; for others, \$35.00.
- Video.** Ten-minute video on the PCE. \$30.00.
- Glossary.** English/French glossary of physiotherapy terms used in Canada. \$10.00.
- Evaluation of Educational Equivalence.** Information and forms to determine PCE eligibility of non Canadian-educated physiotherapists. No charge.
- Bibliography.** A list of materials on examination development, administration and standards. No charge.
- Reference List.** A list of texts useful for candidates studying for the PCE. No charge.

Canadian Alliance of Physiotherapy Regulators

1243 Islington Avenue, Suite 501
Toronto, Ontario
M8X 1Y9

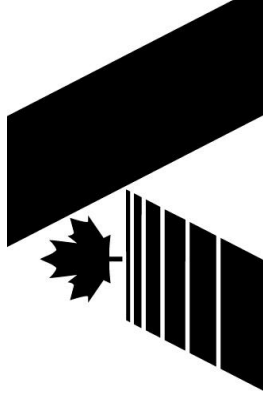
Tel: (416) 234-8800

Fax: (416) 234-8820

Web site: <http://www.alliancept.org>

* Available on our web site

Privacy Policy



Canadian Alliance of Physiotherapy Regulators

Our commitment to the protection of privacy

The Canadian Alliance of Physiotherapy Regulators (The Alliance) is committed to collecting, using and disclosing personal information responsibly and only to the extent necessary to provide effective services.

We are also committed to being transparent about how we handle personal information.

In order to comply with privacy legislation, we have developed this Privacy Policy.

What is “personal information?”

Personal information is information about an “identifiable” individual. It includes information such as personal characteristics (e.g., gender, age, income, home address or phone number, ethnic background, family status), health particulars (e.g., health history, health conditions, health services received by them) and activities and views (e.g., religion, politics, opinions expressed by an individual, an opinion or evaluation of an individual). Personal information is distinguished from business information (e.g., an individual’s business address and telephone number), which is not protected by privacy legislation.

What personal information do we collect, use and disclose

As the national federation of provincial and territorial physiotherapy regulators in Canada, The Alliance provides its members with various evaluation services and related regulatory support. In providing our services, we collect personal information from physiotherapist

candidates such as yourself and share that information on a limited basis with our member regulators. The personal information we collect is used for the purposes of:

- ~ administering the Physiotherapy Competency Exam (PCE) to determine candidates’ readiness for safe, effective, independent physiotherapy practice;
- ~ administering and processing requests for re-scoring or administrative reconsiderations of the PCE or appeals of administrative reconsideration decisions;
- ~ assessing the educational credentials of a physiotherapist who was educated outside of Canada in order to establish whether an applicant’s education is substantially equivalent to that of a Canadian-educated physiotherapist; and
- ~ providing regulatory support services to provincial physiotherapy regulators, including support services related to disciplinary or competence investigations.

We also use a number of consultants and educational agencies that may, in the course of their duties, have limited access to your personal information. These include third-party examination coordinators, evaluators and credentialing consultants. The Alliance may use or disclose your personal information without consent in emergency circumstances or where required by law.

How do we protect your privacy?

We protect your privacy by undertaking rigorous confidentiality and information security measures.

~ All personal information held at our office is under lock and key or is password protected and accessible only to staff who require access.

~ All office staff coming into contact with personal information are trained to safeguard the information and follow strict confidentiality policies.

~ We have assurances from our third-party evaluators that they will follow our confidentiality policies accordingly.

~ We retain your personal information long enough to answer any questions you or our members may have about our evaluation services and to be accountable to external regulatory bodies. However we will not keep your personal information forever.

~ We destroy paper files containing personal information by shredding them. We destroy electronic information by deleting it and, when the hardware is discarded, we ensure that the hard drive is physically destroyed.

You can review your personal information

With only a few exceptions, you have the right to see your personal information held by The Alliance. All you have to do is make a written request for access. We can help you identify what records we might have. We will also try to help clarify any information you do not understand. We do, however, need you to confirm your identity before we will provide you with this access. And, we reserve the right to charge a nominal fee for such requests.

If there is a problem, we ask that you put your concern in writing. If we cannot provide you with the access you request, we will let

you know within 30 days, if at all possible, and explain the reason as best we can.

You also have the right to correct and amend any personal information held by The Alliance. This applies to factual information and not to any professional opinions we may have formed. However, we may ask you to provide documentation that shows that our files need updating.

We will respond to your concerns

The Alliance has designated a Privacy Officer to answer your questions and respond to your concerns. The Privacy Officer can be contacted as follows:

Privacy Officer
Canadian Alliance of Physiotherapy Regulators
1243 Islington Avenue, Suite 501
Toronto, ON. M8X 1Y9
Tel: (416) 234-8800 Ex. 27
Fax: (416) 234-8820
Email: email@alliancept.org

To make a formal complaint about our privacy practices, please forward your complaint in writing to our Privacy Officer. He will acknowledge receipt of your complaint, ensure that it is investigated promptly, and ensure a formal decision with reasons is provided to you in return.

For more general inquiries, the Privacy Commissioner of Canada oversees the administration of the privacy legislation in the private sector. The Commissioner acts as a kind of ombudsman for privacy disputes. The Privacy Commissioner can be reached at www.privcom.gc.ca.